



community thread

**Throughout 2011, here is how  
Community Thread  
served all  
Washington County Residents**

**Washington County residents** received quality information, programs, and fellowship at the Community Thread Senior Centers by attending events and activities 18,482 times. The Senior Centers provide volunteer opportunities, programs, services, and friendships which enhance the quality of life for seniors. Knowing the needs of seniors, our programs for socialization, recreation, education, and support help seniors manage stress and avoid depression.

**2,040 Washington County residents** volunteered more than 9,049 hours of their time and talents through Community Thread's six programs.

**More than 750 Washington County residents** receive our Senior Center newsletter which shares information on programs, classes and special services at the senior centers within the community.

**1,389 Washington County residents** received a special service at the Community Thread Senior Centers including blood pressure checks, foot care, hearing screenings, defensive driving classes and referrals to specialized services.

**732 Washington County households** received free tax preparation services through our tax assistance initiative.

**Approximately 930 referrals for services were given to Washington County residents** seeking information on senior issues such as housing, chore services, legal assistance, transportation, etc.

**53 Washington County residents** received 174 hours of chore service assistance from 68 volunteers through our new Chore Service Initiative. Another **16 Washington County residents** received a personalized referral to other chore service providers.

Roughly 100 seniors and adult children of seniors attended the Senior Centers annual **Washington County Senior Housing Fair** where people became informed of housing options, care services, and senior living facilities available in our county.

More than 65 Community Thread Senior Center Volunteers contributed more than 500 hours participating in intergenerational activities with roughly 1,252 elementary and preschool aged **Washington County youth**.

**1,269 Washington County residents** received services from members of the Community Thread Neighborhood Service Exchange, a program where neighbors barter their skills to help one another and build community.

**57 Washington County residents** volunteered 1,533 hours of their time and talents as members of the Community Thread Neighborhood Service Exchange.

**1,429 acts of service**, including outreach and referrals, have been given to or performed by Washington County residents through the Neighborhood Service Exchange program.

**8,356 Washington County residents or organizations** called the Community Thread Volunteer Center or searched our volunteer opportunities database looking for volunteer opportunities and training on effective volunteer management.

**934 Washington County residents** volunteered through a Community Thread sponsored service project or referral such as Rake A Difference Day or Spring Into Service.

**30 Washington County non-profit agencies** work with Community Thread to meet their volunteer needs.

**89 Washington County residents** have received rides to and from medical appointments through the volunteer Transportation Program.

**41 Washington County residents** are serving their community as volunteer drivers or Transportation Office Assistants for the Community Thread Transportation Program. In 2011 these drivers drove 20,912 miles in 2,151 hours!

**1,029 total rides** have been given to Washington County residents by volunteer drivers, helping them get to and from medical appointments. Each ride requires 4-8 phone calls between office, driver, and rider to coordinate successfully!

**100% of the Washington County residents who were served through the Community Thread Transportation Program rated their overall satisfaction with the services provided as excellent or good.**

Community Thread took more than 995 requests for rides from **Washington County residents** that the Transportation Program did **NOT** have capacity to fill.

**1,945 Washington County residents** called to request rides or to seek assistance in finding appropriate transportation services.

Community Thread distributed more than **525 copies of the “Transportation Resources for Washington County Residents”** brochure in 2011.

**332 Washington County residents** registered with the Washington County Medical Reserve Corps, a group of volunteers coordinated by Community Thread that can be called into action in the event of a public health emergency.

**208 Washington County residents** have been trained in at least one or more core competencies through their involvement in the Medical Reserve Corps.

**986 Washington County residents** were served through 18 seasonal flu clinics, bloodmobiles and other MRC activities.

**986 Washington County residents** received extra support and sponsorship through the Community Thread Holiday Bureau, including 547 children.

**87 Washington County residents and groups** volunteered more than 306 hours in November and December to staff and organize the Holiday Bureau and support local families in needs.

**More than 115 Washington County families, businesses, or organizations** provided sponsorships to this year's Holiday Bureau participants, giving more than \$28,000 in gifts and support to families in need.

**Community Thread** accomplished all these outcomes with expenses of \$561,063.